



## **Child and Youth Day Camp FAQ'S**

### **Q. What are the camp hours?**

- 9:00am – 4:00pm

### **Q. Do you offer before and after care?**

- Yes! We offer flexible drop-off between 7:30-9:00am and pick-up between 4:00-5:30pm.

### **Q. What is your leader to camper ratio?**

- 1-15

### **Q. Where do I find information about my child's camp?**

- On Thursday (prior to each camp start date), camp specific information will be posted under '[Parent Information](#)'

### **Q. What should my child wear to camp?**

- Comfortable clothing (suitable for recreational activities and messy play)
- Must wear running shoes with socks or strapped sandals
- Sun hat
- Sun protection and bug spray (please apply before camp arrival, label with name, send in backpack for re-application)
- Weather appropriate outerwear (all camps go outside – rain or shine)

### **Q. What to bring?**

- Sunscreen and bug spray
- Labelled water bottle
- Lunch bag that includes morning snack, lunch, afternoon snack (all items must be nut free)
- Swimsuit, towel, rash guard (if needed), extra bag for wet items

### **Q. What needs to be left at home?**

- Crocs, heelys, flip-flops, toys, games, and electronics



#### **Q. Where do I pick up lost and found items?**

- Throughout the week, items will be placed in a labelled bin located outside Multi-Purpose Room 7/8.
- Trico Centre is not responsible for any lost, damaged, or stolen items.
- On Friday's, a lost and found table will be set up at the check-in/checkout table.

#### **Q. My child has an aide. Can they attend camp?**

- Aides are always welcome!
- If you have arranged Aide Support, please email [dcinclusion@tricocentre.ca](mailto:dcinclusion@tricocentre.ca) one week prior. That way our Leaders know what to expect (name of Aide, support they will be providing) and we can welcome them upon arrival.

#### **Q. What is the process to transfer or withdraw from a camp?**

##### **Camp transfer:**

- Requests to transfer to another camp will be subject to availability (no fees apply). Transfers resulting in a higher fee must be paid at time of transfer. If a transfer results in a lower fee, a CREDIT will be applied to your Trico Centre account.

##### **Camp withdrawal:**

- Six days or more PRIOR to a camp start date: Withdrawal requests will be processed less a \$30.00 fee per activity with the program fee applied to your Trico Centre account. Refunds may be processed on request.
- Less than six days or after a program start date: No credits or refunds will be permitted.
- Medical withdrawal: A credit will be applied to your Trico Centre account. A doctor's note must be provided within two weeks of request.

Note: Credits in your Trico Centre account may be used toward any service at Trico Centre and expire one year after issue date.

We want all children to have fun and feel success at camp.

If your child needs additional support, please let us know 😊

Our trained leaders may offer tools and strategies and/or reach out to our Inclusion Facilitator