



## Child and Youth Day Camp FAQs

### **Camp Information**

#### **Q. What are Day Camp hours?**

- Camp begins at 9:00am and ends at 4:00pm.

#### **Q. Does Trico offer before and after care for Day Camps?**

- We offer flexible drop off between 7:30-9:00am and pick up between 4:00pm-5:30pm.

#### **Q. What are the Camper to Staff ratios within Day Camps?**

- Child and Youth Day Camps (ages 5-14 years) have a staff to child ratio of 1-15.

#### **Q. When is Camp specific information sent out to families?**

- Caregivers will receive a camp specific start-up email and medication form on the Thursday prior to camp start. If your child requires medication during camp hours, please bring this with you on Day 1.

### **Camp Essentials**

#### **Q. What to wear to Camp?**

- Clothing that allows Camper to enjoy recreational activities and messy play
- Must wear running shoes with socks or strapped sandals
- Sun hat
- Sun protection and bug spray (please label containers with name, apply before camp arrival, and send in backpack for re-application)
- Weather appropriate outerwear (all camps go outside, rain or shine)

#### **Q. What to bring?**

- Sunscreen and bug spray
- Water bottle
- Lunch bag: morning snack, lunch, afternoon snack (MUST be nut free)
- Swimsuit, towel (extra bag for wet items)

#### **Q. What to leave at home?**

- Crocs, Heelys, flip-flops, toys, games, and electronics

## **Lost & Found**

- Lost and Found bin will be located outside Multi-Purpose Room 7/8.
- Trico Centre is *not responsible* for any lost, damaged, or stolen items (i.e., electronics/phones).
- A lost and found table will be set up at the check-in/checkout table each Friday.

## **Camp Success**

We want all children to have fun and feel success at camp. If your child needs additional support, our trained leaders may offer tools and strategies or request additional support from our Inclusion Facilitator.

### **Q. My child has an aide. Can the aide attend camp as well?**

- If you have arranged Aide Support for your child, please reach out to our Programs Director (Jennifer Howard) at least 1 week prior to camp start date ([jhoward@tricocentre.ca](mailto:jhoward@tricocentre.ca)).

## **Cancellations and Withdrawals**

- Withdrawals can be processed **6 days or more prior** to camp start date.
- The balance will be applied to your Trico Centre account as a credit, refunds may be available upon request.
- Credits can be used toward any service at Trico Centre and will expire 1 year after the issue date.
  - Please note: a \$10 (+gst) withdrawal fee will be deducted from any credit or refund per enrolled class and/or individual.

For more information: please email [programs@tricocentre.ca](mailto:programs@tricocentre.ca)