



## LEARN TO SKATE INSTRUCTOR

This position is responsible for running an organized and fun learn to skate program for parent and tot, child/youth and preschool skate instruction. This role requires a friendly, courteous individual willing and able to plan and deliver quality skate instruction to participants in a professional manner.

### Responsibilities:

- Delivers quality timely program planning and activities to participants
- Provides excellent customer service and feedback
- Engages students in a fun and professional manner
- Communicates effectively with participants appropriate to their level
- Ensures they are organized and prepared for each lesson
- Oversees participants in skating activities
- Liaises with patrons on progress
- Provides a safe and fun learning environment for participants
- Documents and communicates facility and program information to customers
- Tracks progress of participants and provides feedback according to Trico Centre's requirements
- Implements first aid procedures when required
- Shows a positive and professional attitude
- Attends required meetings
- Works Cooperatively with all supervisors, staff and patrons

### Qualifications:

- Previous experience instructing children 2 - 12 years of age.
- Preference will be given to those applicants with a NCCP certification
- Current First Aid and CPR Certification
- Current Police Security Check with Vulnerable Sector Search within the last three months or less mandatory (required prior to first day of work)
- Able to work scheduled program times
- First Aid and CPR Certification (Current)
- Computer Experience in Word and Excel essential
- Able to work a flexible schedule

### Required Skills/Experience:

- Strong sense of customer service
- Punctual, reliable, hardworking and professional
- Enjoys working with people of all ages
- Excellent communication skills, team player
- Friendly, enthusiastic and enjoys teaching
- Organized and a strong attention to detail

**What we offer:**

- A flexible work schedule (evening/weekend/daytime/statutory holidays)
- Free facility membership and discounted registration on programs
- Competitive wage based on experience
- Training and recertification support
- Advancement opportunities and cross-training
- Opportunity to use your creativity and develop new skills
- A fun, positive and respectful work environment

**Closing Date:** Open until filled

**Location:** 11150 Bonaventure Drive SE

Only those individuals selected for an interview will be contacted. Thank you for your interest in Trico Centre for Family Wellness. "We are an equal opportunity employer".

**Please send applications to:**

**Trico Centre for Family Wellness  
11150 Bonaventure Dr. SE  
Calgary, AB T2J 6R9**

**Attention: Child and Youth Program Coordinator**

**Email: [programs@tricocentre.ca](mailto:programs@tricocentre.ca)  
Fax: 403-278-7573**